



Our Locations

Ankeny

817 N. Ankeny Boulevard
Ankeny, IA 50023

1640 S.W. White Birch Circle
Ankeny, IA 50023

Altoona

200 8th Street S.E.
Altoona, IA 50009

Des Moines

1401 E. Euclid Avenue
Des Moines, IA 50316

3540 E. 33rd Street
Des Moines, IA 50317

4811 S.E. 14th Street
Des Moines, IA 50320

Johnston

6175 Merle Hay Road
Johnston, IA 50131

Pleasant Hill

1025 N. Hickory Boulevard
Pleasant Hill, IA 50327

Waukee

460 S.E. University Ave.
Waukee, IA 50263

Mailing Address

P.O. Box 127, Ankeny, IA 50021

Customer Care: (515) 331-3100



bankcsb.com



Schedule of Fees

Effective May 1, 2024



Personal Account Services

Service Description	Fee
Account Closing, Within 90 Days	\$30.00
Account Research/Balancing (\$50/hr - 1/2 hr min charge \$25)	\$.50/page
Bulk Statement Request	\$50.00/occurrence
Cashier's Check	\$7.50
Check Images (Set Sail & Voyage)	\$3.00/mo
Non-Customer Check Cashing (drawn on CSB account)	
\$100.00 or less	No fee
\$100.01 to \$1,000.00	\$7.50
\$1,000.01 to \$2,500.00	\$10.00
\$2,500.01 to \$7,500.00	\$20.00
\$7,500.01 and greater	\$25.00
Check Printing	Quoted - varies by style
Coin Counting (non-customer)	20% of face value
Collections	\$75.00
Debit Card - Replacement	\$5.00
Debit Card - Instant Issue	\$5.00
Dormant Account (per statement cycle - if balance below \$5,000)*	\$10.00
Excess Debit Transaction (per item > 6)	
Money Market	\$8.00
Savings	\$8.00
Fax	\$5.00
Foreign Currency Exchange Fee	\$20.00
Foreign Item Fee	\$10.00
Garnishments	\$150.00
Gift Cards Per Card	\$4.00
IRA Transfer to Another Institution	\$30.00
Paper Statement Fee	\$3.95
Notary Service (non-customer)	\$10.00

* No fee for minor savings accounts or UTMA savings.

Service Description	Fee
Overdraft / NSF Paid - Returned / Per Item Per-Presentation	\$29.00
Photocopies	\$.50/page
Transfer to Pay Overdraft	No Charge
Returned Deposited Item	\$10.50
Safe Deposit Box (Annual)	
3x5 Box Rental	\$30.00
3x10 Box Rental	\$45.00
5x10 Box Rental	\$60.00
10x10 Box Rental	\$90.00
Key Replacement	\$75.00
Box Drilling	\$155 - \$190
Late Payment (annual)	\$20.00
Special Statement Handling / Cycle	\$25.00
Stop Payment	\$29.00
Telebank > 3 Transactions	\$0.50 per transaction/mo.
Telephone Transfer	\$4.00
Wire Transfers (per transfer)	
Domestic - Incoming	\$16.00
Domestic - Outgoing	\$34.00
Foreign - Incoming	\$46.00
Foreign - Outgoing	\$66.00

Bold blue text indicates changes to increased fees.

See Terms & Conditions for complete account information.

Iowa law requires that certain service charges and fees are subject to sales tax.